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### CUSTOMER SUPPORT

**Customer Service:**

1.800.528.4481  
Available 24 hours,  
7 days a week

**Email:** [gila@eastman.com](mailto:gila@eastman.com)

**Web:** [www.gilafilms.com](http://www.gilafilms.com)

**Mail:** Eastman Performance Films, LLC  
575 Maryville Centre Dr.  
Saint Louis, MO 63141  
Attn: Gila Window Films

### POST YOUR RESULTS!

Great work. You have successfully applied your window tint. Please share your photos with us on our Facebook page, [facebook.com/ gilafilms.com](https://facebook.com/gilafilms.com).

### CURING TIME

The film fully "cures" over the next week to 10 days. Dry, sunny weather speeds curing; wet, cold weather prolongs it. During curing, the film may initially look hazy or cloudy; this effect will disappear with time and/or exposure to heat (i.e. the sun or a hair dryer).

### CORRECTING MISTAKES

You may notice imperfections such as air bubbles or debris between the film and the glass. The film's adhesive allows you to peel the film away from the glass, address the imperfection, and re-apply for up to 24 hours from the time of installation. Simply peel the affected area of film away from the glass, spray with application solution, and use your squeegee or knife to remove any debris or bubbles. Re-spray under the film with application solution and re-apply to the glass. Once applied, re-spray the outer surface of the film and re-squeegee.

### CLEANING AND CARE

Wait at least 3 days after installation before cleaning your windows. Clean the film with application solution and a low-lint cloth or paper towel. It is safe to use ammonia-based cleaners if the cleaner sits on the film for no more than two minutes.

### REMOVAL

The adhesive makes removal easy and clean. Removal is as easy as peeling the film away from the glass. However, if your film has been installed for several years or it doesn't peel off the glass easily, please use the GILA® Window Film Remover Kit (Item #FR200, sold separately) to facilitate removal. Additional information about this removal kit can be found at [www.gilafilms.com](http://www.gilafilms.com)

### LIMITED WARRANTY

Eastman Performance Films, LLC warrants GILA® window films against manufacturing defects for a period of two years from the date of original purchase with the exception of Heat Shield™ Elite automotive products that are warranted for a three (3) year period from the date of original purchase. If any product fails to conform to the foregoing limited warranty, and the purchaser submits a valid warranty claim during the warranty period set forth above, the purchaser may be eligible for replacement product at no charge. Original proof of purchase and an explanation of the manufacturing defect will be required to substantiate any warranty claim. It is therefore recommended that the purchaser retain the sales receipt. In addition, we reserve the right to request samples of the defective window film to substantiate any warranty claim. For complete warranty information or to submit a claim, please visit the Warranty section at [www.gilafilms.com](http://www.gilafilms.com).